



## **URGENT ANNOUNCEMENT FOR SOCIAL WELFARE RECIPIENTS CASHING AT POST OFFICES**

The Ministry of Women, Children and Social Protection is phasing out the manual voucher payment process with effect from January 2024 where there will be a slight change to direct cash payment at Post Offices.

The Ministry wishes to inform Social Welfare recipients on the Family Assistance, Care and Protection, Social Pension and Disability Allowance Scheme who collect their monthly allowance from either postal agencies or post offices. Please note the changes for the month of January and onwards:

**Criteria A:** CASH VOUCHER RECIPIENTS THAT WILL STILL CONTINUE TO BE ON VOUCHERS ARE THOSE CASHING AT THE FOLLOWING POSTAL AGENCIES OR POST OFFICES.

	ISLAND	CASHING AGENCY
a.	KADAVU	PO DRAVUNI
b.	LAU	PA FULAGA
		PA KABARA
		PA KOMO
		PA NAMUKA I LAU
		PA NAROCIVO
		PA OGEA
		PA TUVUCA
		PA VANUAVATU
		PA VATOA
		PO CICIA
		PO MATUKU
		PO MOCE
		PO TOTOYA
		TUVUCA recipients cashing in LOMALOMA
		VANUAVATU recipients cashing in LAKEBA
ONO-I-LAU		
ONEATA recipients cashing in Moce		
c.	LOMAIVITI	PA NAWAIKAMA
		PA VADRAVADRA

**CRITERIA B:** CASH VOUCHER RECIPIENTS ON NEW MODE OF PAYMENT WITH POST FIJI WILL INCLUDE THOSE RECIPIENTS CASHING VOUCHERS FROM THE FOLLOWING POST OFFICES:

	ISLAND	CASHING AGENCY
a.	KADAVU	PO NALECA
		PO VUNISEA
b.	LAU	PO LOMALOMA
		PO NAROI
		PO LAKEBA
		PO LOMALOMA
		PO MOALA
		PO TUBOU
c.	LOMAIVITI	PO LEVUKA
		PO QARANI
		PO NASAU
d.	ROTUMA	PO AHAU
e.	VITI LEVU	PO BA
		PO NADI
		PO KOROVOU
		PO NASINU
		PO NAUSORI
		PO NAVUA
		PO RAKIRAKI
		PO SUVA
		PO TAVUA
		PO VUNIDAWA
f.	VANUA LEVU	PO KUBULAU
		PO LABASA
		PO LEKUTU
		PO NABOUWALU
		PO SAVUSAVU
		PO TAVEUNI

Few Post Offices and Postal agencies in Kadavu and Lau Province will continue to receive the voucher books.

**For the recipients on the new payment mode (Criteria B) who have access to Post Offices, you can now receive your allowance by Monday 8<sup>th</sup> of January 2024. You will be required to present your July – Dec 2023 voucher cover with the Department of Social Welfare ID card and or National valid ID Card.**

If you have any queries on this change, please visit your nearest Social Welfare office or contact the following offices for further advice.

**Southern Eastern Division, Suva : 9980322**

**Central Division, Nausori: 9987107**

**Western Division, Ba : 9904182**

**Northern Division, Labasa: 9906187**

**This is a message from the Ministry of Women, Children and Social Protection**